



Global Escapes Privacy Policy

General Statement:

At Global Escapes, we understand the importance of protecting and securing the non-public, personal information of our customers. Access to our customer's confidential, private information is restricted to only those employees and representatives of the company that require it to provide our products and/or services to the customer. Therefore, we maintain strict physical, electronic, and procedural safeguards that meet or exceed federal standards for the security of this confidential information.

Information Global Escapes Collects On The Web:

Global Escapes' servers may collect specific information from any consumer who visits our website located at www.global-escapes.net. This information includes the server IP address that the consumer's http request originates from, the date and time of such requests, login information if applicable, as well as information regarding page views. We do not utilize persistent cookies or scripts to obtain any personally identify information unless such information is specifically required during the use of the Global Escapes Software License, the access to which is provided via the web. An example would be when a Global Escapes customer books a condo rental utilizing their access to the Global Escapes proprietary search engine and provides their personally identifying information as well as credit card information.

Global Escapes only shares the information it collects with third parties that are directly involved in the fulfillment of a customer's use of the Global Escapes Software License. For example, when a customer books a condo rental and our company is required to transmit the consumer's information to the resort in question.

Information Global Escapes Collects About its Customers:

The company collects and uses the confidential information of a customer, only with a customer's written request to do so. One example of this would be when a customer wants to



purchase a Global Escapes Software License. As a part of the purchase procedure, the customer may request that the company grant them credit. In order to apply for credit, the customer is required to provide the company with certain confidential, private information.

Sources of this information may include the following: (1) confidential information the company receives from customers on credit applications, worksheets, from credit cards and correspondence, including communications with the company through the mail, by telephone or over the Internet; (2) information we receive about our customers from third parties, such as consumer credit and other reporting agencies, to verify information and statements the customer has provided to us, regarding employment history, credit history and/or other confidential information. In all cases, this information is provided to the company by the customer. Any and all confidential data from customers is provided to the company by the customer directly and the company has obtained the written permission of the customer to use such information.

Information Global Escapes Collects About Non-Customers:

Global Escapes does not engage in the collection, sale, or trade of consumer information for the purposes of telemarketing. Our telemarketing vendors are contractually bound to abide by all pertinent state and federal regulations in regards to their activities on our behalf, including compliance with all pertinent DNC or "Do Not Call Lists". Our telemarketing vendors use multiple methods of obtaining telephone numbers for the purpose of direct marketing including purchasing permission based lead lists, the use of surveys in areas that consumers often frequent such as restaurants and malls and other facilities, as well as the use of websites, and numerous other methods. Global Escapes does not currently control or otherwise participate in that process. If you feel you have been contacted in error or no longer wish to be contacted on our behalf, contact our corporate office toll free at (800) 604 8166 and request placement on our Internal DNC List. This list is comprised of consumer phone numbers and is provided to our telemarketing vendors for the sole and express purpose of ensuring that the numbers contained therein are no longer called on our behalf for any reason.

If a consumer who is not a customer contacts Global Escapes, our representatives may request personally identifying information so that we may address any issue or question that consumer



presents to our company. If a consumer does not provide the request information then our ability to affect any request or act on any issue or question presented by such a consumer is extremely limited. We will not be held responsible for any inaction if such inaction is the direct result of a consumer withholding personally identifying information that is critical to addressing the issue they present. As is stated in all auto-attendants, Global Escapes may record any and all telephone conversations with any and all consumers.

Protecting the Customers Private, Confidential Data:

Electronic Information – Storage and Transmission:

The Global Escapes IT network and all of the computers on the network are protected against unauthorized access by using various levels and layers of industry standard encryption protocols. Any change that would increase an employee's access level must be granted, in writing, by the CEO of the company. Passwords on the Administrator level, the highest level of security, are routinely changed. Every level of security within this system is routinely monitored. Sensitive information that needs to be transmitted electronically is encrypted prior to transmittal using secure, industry standard, SSL protocols.

Physical Information - File Storage:

The majority of customer confidential information is in written form, and is placed into each customer's own customer file. On site storage of these files containing personal and non-public confidential information are maintained within secure, locking file cabinets. These file cabinets are located inside a secure file room, each door having two locks, one of which is a dead bolt lock. The only individuals with access to these files are the Office and Contract Managers and the Project Director. In addition, the company maintains a shredder to dispose of any and all private, confidential customer information that is no longer necessary to maintain. The company has charged the Project Director and Office Manager of each satellite office with the task of testing and monitoring local procedures on a regular basis in order to make certain all procedures are being followed.



Overall, the company believes its security plan to protect its consumers private, confidential information is sound. Notwithstanding the foregoing however, the company reviews this periodically in order to determine if changes are necessary.